Dominic Pisano

(610) 719 7331 - Thorndale, PA - pisano.dominic@gmail.com

**Experience**

**Wegmans** June 2021 – Present

Instacart Shopper Downingtown, PA

* Utilize Instacart app to communicate with and fulfill customer orders.
* Properly handle product, use necessary equipment, and bag items to ensure they reach their destination safely.
* Accurately and efficiently scan items, make appropriate substitutions as needed, and process payments.
* Accurately and efficiently fulfill customer orders and stage them in fulfillment area.

**CVS Pharmacy** June 2019 – July 2021

Shift Supervisor Thorndale, PA

* Serve as manager and perform managerial duties in the manager's absence.
* Addresses all customer complaints in a professional and timely manner.
* Operate cash registers, stock shelves, and keep the store clean and organized.
* Supervise associates on shift and ensure the daily task list is completed.
* Reconcile cash register at the end of the shift and lock the store.

**Rite Aid** May 2017 – June 2019

Shift Supervisor West Chester, PA

* Removing outdated merchandise products from the shelves for damages/outdated.
* Set planograms for aisles, endcaps, and side wings according to the set layout.
* Pull merchandise from stock room to sales floor.
* Assist customers with the lottery machine, printing photos, and taking passport photos.

**Cracker Barrel** June 2016 – May 2017

Server Downingtown, PA

* Write guests' food orders on order slips and enter orders into computers for kitchen staff.
* Serve food or beverages to patrons.
* Perform food preparation duties such as preparing salads, appetizers, and cold dishes, portioning desserts, and brewing coffee.
* Clean tables or counters after patrons have finished dining. Stock service areas with supplies such as coffee, food, tableware, and linens.

**Education**

**West Chester University** | Bachelor of Science in Computer Science Expected December 2022

**Relevant Coursework**: Calculus II, Discrete Mathematics, Data Base Management Systems, Data Communications and Networking, Data Structures and Algorithms, Introduction to Cloud Computing, Software Engineering, Software Testing

**Delaware County Community College** | Associate of Science in Computer Science 2021

**Skills**

* Proficient in Java, HTML, CSS, JavaScript
* Familiar with C, C++, Python
* Customer service skills
* Leadership skills